

## Teo Unified Communications

### DEPLOYMENT FREEDOM

Deployment options available for Premises, Cloud, and Cloud Plus.



PREMISES



CLOUD



CLOUD PLUS

### CAPABILITIES

HD Voice  
HD Video  
Instant Messaging  
Presence  
Mobility  
Integrated Voicemail  
Conferencing  
Collaboration  
Fax  
Email Integration  
User Portal  
Hunt Groups  
ACD Groups  
Call Blocking  
Call Recording  
Move Live Calls Across Devices  
E911 Emergency Notification

Emergency Management  
Call Center  
Reporting  
Custom Reports  
Analytics  
Call Center  
Barge, Monitor, Whisper  
Presence  
Instant Messaging  
LCR  
Call Screening  
Schedule Based Call Routing  
Presence Based Call Routing  
Custom Presence Status Publishing  
Directory Lookup  
Remote Device Configuration  
Mass Provisioning

Visual Voicemail  
Unified Activity Log  
Paging Integration  
Hot Desking  
Agent Logging  
Fax to Email  
Voicemail to Email  
Microsoft Lync Integration  
Skype for Business Integration  
Microsoft Dynamics CRM Integration  
Salesforce Integration  
Custom Integration Development Services  
API Developer Kit  
Personal Conference Bridge  
Reservationless Conferencing  
Multi Data Set Analytics  
3rd Party SIP Device Integration

# Unified Communications

Perfecting Business Communications





## Teo Unified Communications



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### Teo stands apart from their competitors in several important ways:



#### DESIGN PHILOSOPHY

Teo solutions are designed to be extremely powerful yet highly intuitive. Many technology companies claim to do the same, however, they typically fall short. We invite you to view a demo so we can show you just how far ahead of the competition we are. In fact, we may not only be the best user experience (UX) in Unified Communications, we are most likely the best UX in enterprise software, period. It is a bold claim to be sure, but delivering on bold claims is what we do.



#### REVOLUTIONARY ARCHITECTURE

Teo System Architecture is the most resilient ever created. Each Teo UC node provides the full UC suite of capabilities. There is no need for external interfaces or gateways, mobility servers, voicemail servers, etc. Each Teo UC node can support 1 – 2,500 users. Multiple nodes can be clustered to create larger and more resilient systems allowing for rapid scaling while also adding multiple layers of redundancy. Each node in the cluster is in constant sync with all other nodes and devices so they can immediately handle system activity in case any other node suffers a network or power interruption.



#### COMPREHENSIVE SOLUTIONS

Teo designs, builds, and supports all of the components of our solution so you can have total peace of mind. This enables us to deliver the finest technology ownership experience in the industry. Systems can be configured in minutes, and changes across an enterprise can be handled in seconds.



#### PEACE OF MIND OWNERSHIP

All system software and hardware is covered by Teo comprehensive support, software assurance, and hardware warranty. If something goes wrong, we will take care of it. We have U.S. based support resources at the ready to give you a hand.



#### INTEGRATION READY

Teo solutions offer tailor made integrations for web browsers, email clients, Outlook, Microsoft Dynamics CRM, Salesforce CRM, Lync, Skype for Business, and we have an API to integrate with any custom infrastructure you want to integrate with.

### Popular Applications



#### SCREEN SHARING

Share your screen from the Teo Softphone with up to 100 participants. Screen sharing requires no plugins or applications to install for viewers. They simply open the link you share with them in any HTML5 compatible browser. You can share your screen with mobile and tablet users as well, seamlessly.



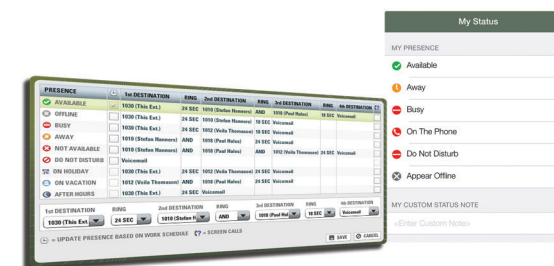
#### VIDEO EVERYWHERE YOU GO

The Teo UC platform offers multiple HD codecs and is smart enough to measure real time network availability between endpoints to select the best one to use for every connection. Video calls can be made and received from all PC/Mac softphones, smartphone and tablet applications, and the Teo IP Phone 9160.



#### INSTANT MESSAGING

Organizations need to have IM, but they also need to have it secure and, even better, integrated with their entire communications suite. Teo Instant Messaging is accessible from all PC/Mac softphones, smartphone and tablet applications, and the Teo IP Phone 9160.



#### PRESENCE

Presence awareness is a cornerstone of Unified Communications, and Teo does presence better than anyone else so you can be super productive. Presence states are automatically synced across all user devices and presence states can drive customized communications call flows for maximum efficiency and convenience.