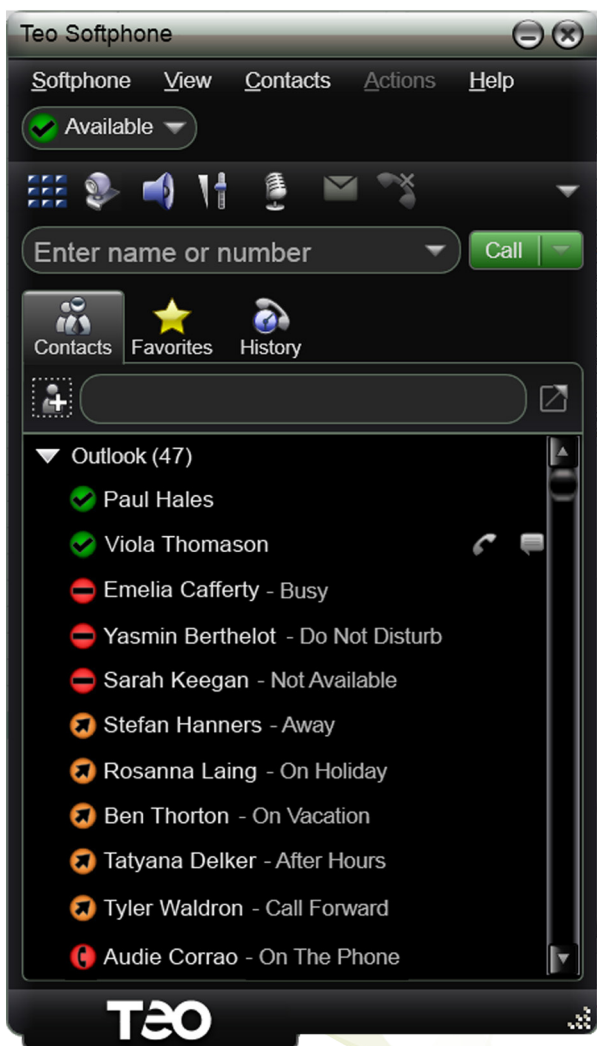# Softphone

The Teo Softphone brings Unified Communications to your Mac or PC. Make and receive voice calls with the ability to conference, merge, and unmerge calls. Make and receive HD video calls with the ability to video-conference with up to four other Softphones. Publish your presence status and view the presence status of other enterprise Teo UC Softphone, deskphone, and TeoUC Mobile Client users. The Softphone supports click to dial capabilities within Microsoft Outlook, and address book integration with Microsoft Exchange, LDAP, or local directory.

The Teo Softphone enables you to manage your communications easily and efficiently – all from your computer desktop. It has all standard enterprise telephone features, plus many enhanced features and functions.

Versions are available for Windows and Mac.

INTERFACE

- Focused around your address book, Teo's Softphone contact-centric interface gives you more ways to make, receive and manage your calls and IMs
- Make voice and video conference calls
- Record voice and video calls
- See incoming call alerts
- View combined history for calls and IM attached to contact details
- Manage, sort and filter up to 3,000 contacts
- Instant Message (IM) Management
- Send instant messages to groups
- Use IM tabs for multiple IM conversations in one window
- Save, view, and search previous instant messages in an IM archive
- Security offering signaling & media encryption via TLS and SRTP
- Alert List (Buddy Pounce) – Select a contact or group of contacts and be notified when their phone and presence status changes
- Contact list with presence indication – view the presence status of other users in the system

INTEROPERABILITY and CONFIGURATION

- Open Standards based
- Session Initiated Protocol (SIP) based signaling for all interactive media sessions
- Performance Management of the SIP end-point
- Zero-Touch Configuration of your audio or video devices
- Improved Firewall Traversal Options (ICE, STUN, & TURN)
- USB - HID support *(Windows only)*
- Mac Address Book support *(Mac only)*

SYSTEM REQUIREMENTS

Processor	Minimum: Pentium 4, 2.4 GHz or equivalent Optimal: Intel Core Duo or equivalent, Video Card with DirectX 9.0c support
Memory	Minimum: 1 GB RAM Optimal: 2 GB RAM
Operating system	Microsoft Windows 8 / 7 / Vista, 32- and 64-bit Microsoft Windows XP Service Pack 2 Apple Mac OS 10.5 or above
Hard Disk Space	50MB
Connection	IP network connection (broadband, LAN, wireless)
Sound Card	Full-duplex, 16-bit or use USB headset
Webcam	1.3 Megapixel sensor, recommended minimum
Microphone/Headset	USB or sound card compatible, or built-in webcam

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